



# Monthly Research Update

December 2023 Review

## Kalispell Tourism Trends

- Glacier Park International Airport continued to show strong passenger growth throughout 2023.
  - December 2023 total passengers increased 13.9% Year-Over-Year (YoY).
  - 895,998 passengers passed through the airport in 2023, an increase of 7.6% compared to 2022.
- Kalispell hotels showed mixed results in December 2023 when compared to December 2022.
  - Occupancy decreased 10.3%, driven by an 8.1% decrease in Demand and a 2.4% increase in Supply.
  - While ADR grew 7.1%, the sizable decrease in Demand drove Total Revenue down by 1.5%.
- Short Term Rentals reported overall lower results in December 2023 versus the same month last year.
  - Occupancy decreased by 9.7%, largely due to a 24.6% increase in Supply.
  - ADR and RevPAR declined by 16.2% and 24.4% respectively.
  - Demand grew by 12.4%, but the lower ADR led to a 5.8% decrease in Total Revenue.

## U.S. Market Review - Macroeconomic Trends

- Economic conditions facing the U.S. traveler continue to show resilience. The Bureau of Labor Statistics (BLS) jobs report for December indicated that 216,000 jobs were added during the month, a total even higher than the unexpectedly robust November number of 173,000. This left the unemployment rate unchanged at 3.7%. The positive employment news may have led many to begin planning trips for 2024, as year-over-year (YOY) growth in short-term rental bookings remained in the double digits in December at 11.5%, despite dipping below November's 12.3%.
- Consumers and investors have also been carefully watching economic data for signs that monetary loosening is on the horizon. Consumer Price Index (CPI) inflation did increase slightly in December to 3.3% from November's 3.1%. However, inflation minus food and energy—a less volatile measure considered by the Federal Reserve—slowed to 3.9% in December from 4.0% in November. Moreover, a measure called the Producer Price Index (PPI) that reflects how much producers receive for their goods and, in turn, indicates how consumer prices may change, fell slightly in December. Revised data from the BLS shows very strong productivity gains in Q3 that could exert some pressure to drop inflation.
- Amid this ambivalent inflation data, the Fed has recently signaled that it plans on relaxing monetary policy, which could include rate decreases. Lenders have begun to reduce mortgage rates in anticipation of lower interest rates, dropping down from the high of 7.8% in October to 6.6% by the final week of December, according to Freddie Mac.

## U.S. Market Review – Short Term Rentals

- 2023 was a dynamic year in the U.S. short-term rental (STR industry). Over the past 12 months, we saw the most in-demand month on record; July marked nearly 24 million nights stayed, September racked up the largest-ever number of available listings in a month with 1.64 million, and annual revenue reached its highest amount yet at approximately \$64 billion.
- 2023 also brought the end of the incredible occupancy seen since 2021. High inflation and the looming threat of a widely forecasted recession—one that fortunately never materialized—weighed down demand growth. Occupancy, particularly at the beginning of the year, dipped below pre-pandemic levels as the rapid supply growth overcorrected for the soaring occupancy from previous years.
- On the other hand, the economy performed better than expected by the end of the year. Recession is no longer a fixture in Oxford Economics' baseline forecast, and the unemployment level remains at near-record lows. Although many uncertainties still exist across geopolitics, natural disasters, and the U.S. regulatory environment, we're starting 2024 on a much firmer economic footing than in January 2023.
- Key U.S. Short Term Rental Performance Metrics – December 2023
  - RevPAR declined 8.1% YOY to \$155.37
  - Available listings reached 1.61 million, up 14.3% year-over-year (YOY)
  - Total demand (nights) rose 4.3% YOY
  - Occupancy was 5.8% lower YOY at 49.9% (-0.6% vs. 2019)
  - Average daily rates (ADRs) fell 2.4% YOY to \$311.09
  - Nights booked increased 11.5% YOY

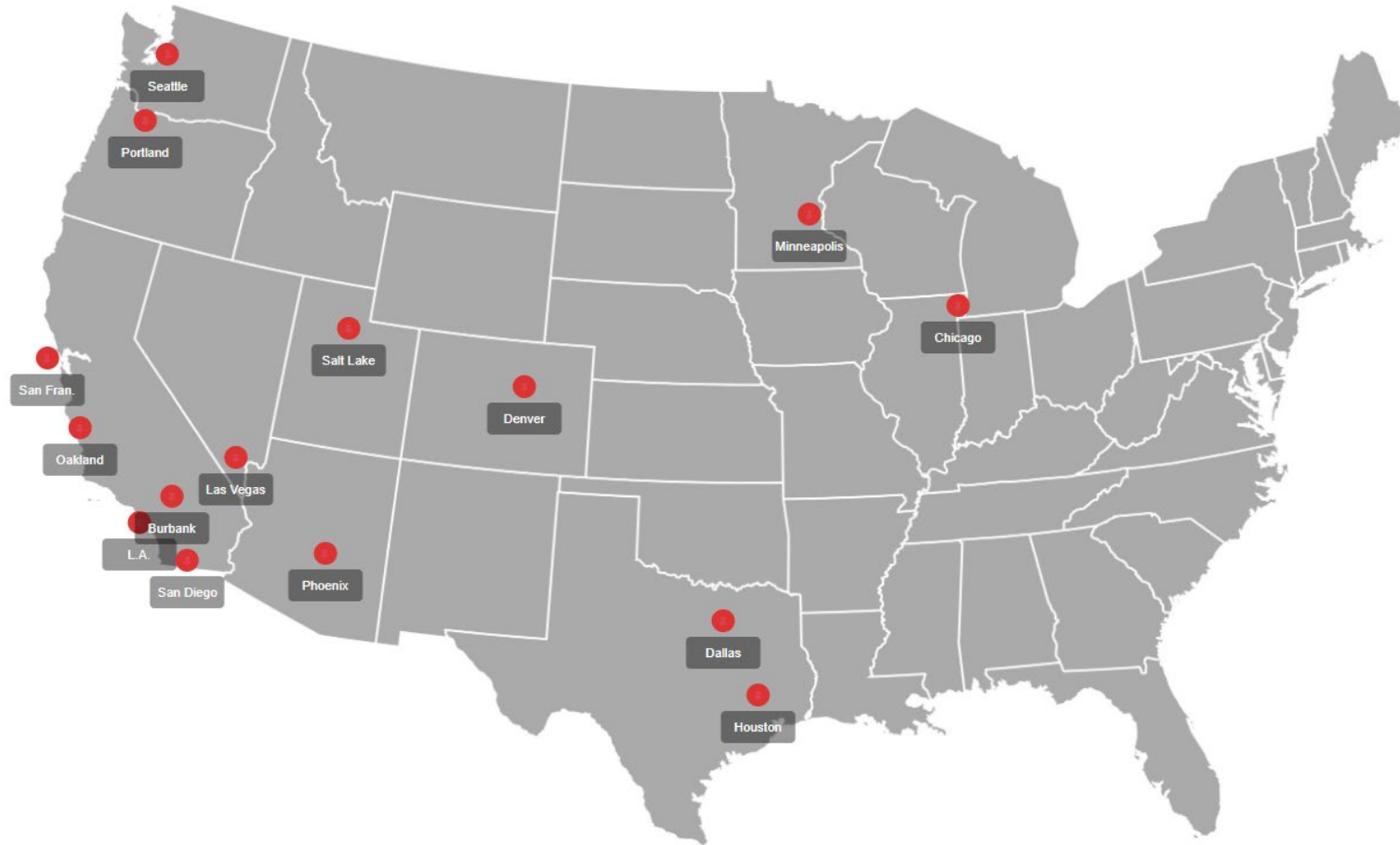
SECTION 01.

# Glacier Park International Airport Data



# Glacier Park International Airport

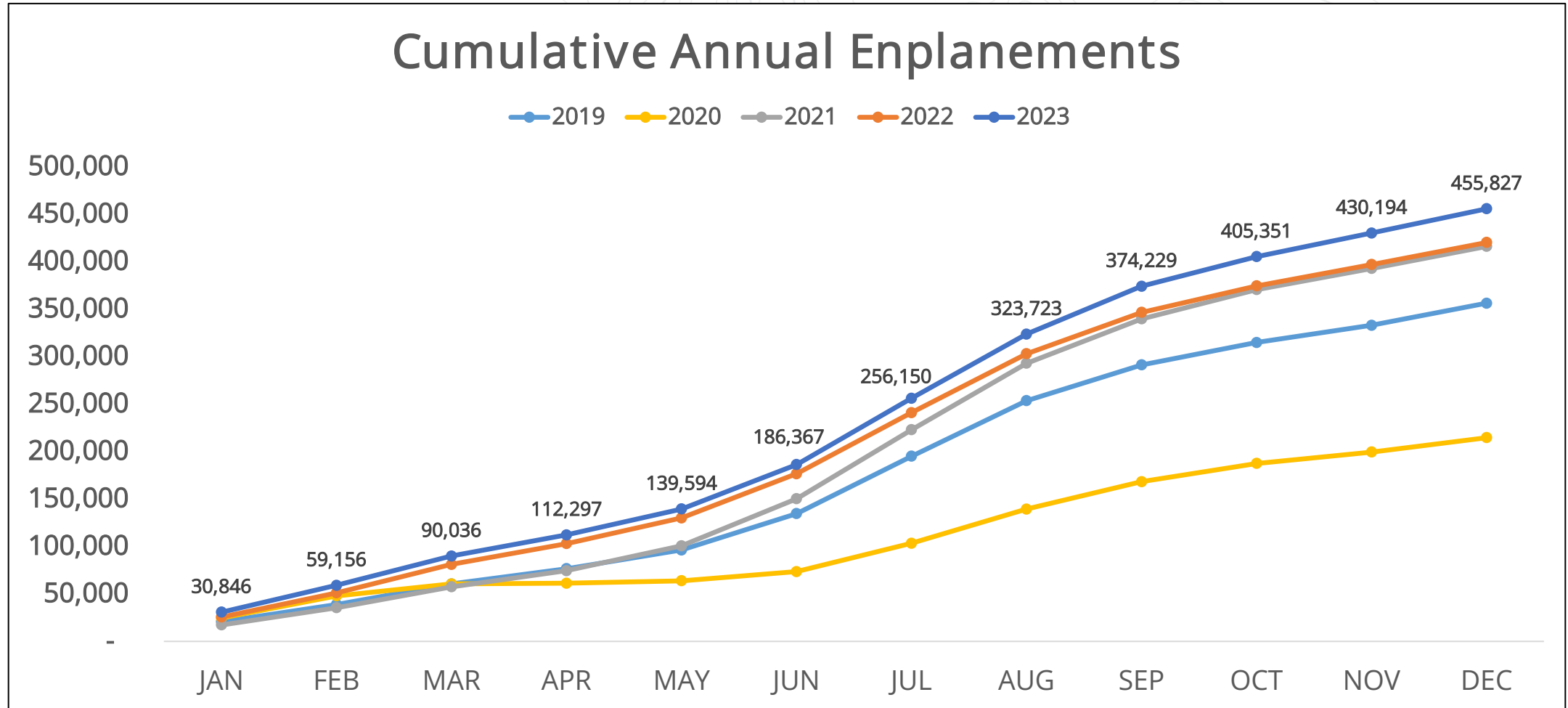
— Direct Flights —  
MAJOR CITIES SERVED



# Glacier Park International Airport

Total Passengers					
Month	2023	2022	% Chg 2023 vs. 2022	2021	% Chg 2023 vs. 2021
January	58,161	49,261	18.1%	32,629	78.2%
February	56,277	50,555	11.3%	36,194	55.5%
March	59,460	58,672	1.3%	44,961	32.2%
April	45,073	43,836	2.8%	34,258	31.6%
May	54,694	56,807	-3.7%	52,994	3.2%
June	96,564	97,429	-0.9%	103,426	-6.6%
July	138,012	128,144	7.7%	144,891	-4.7%
August	129,078	119,508	8.0%	132,811	-2.8%
September	96,891	82,965	16.8%	92,063	5.2%
October	59,071	53,031	11.4%	58,516	0.9%
November	48,460	44,681	8.5%	44,274	9.5%
December	54,527	47,629	13.9%	49,079	10.6%
<b>Year-to-Date</b>	<b>895,998</b>	<b>832,518</b>	<b>7.6%</b>	<b>826,096</b>	<b>8.5%</b>
<b>Total</b>	<b>895,998</b>	<b>832,518</b>		<b>826,096</b>	

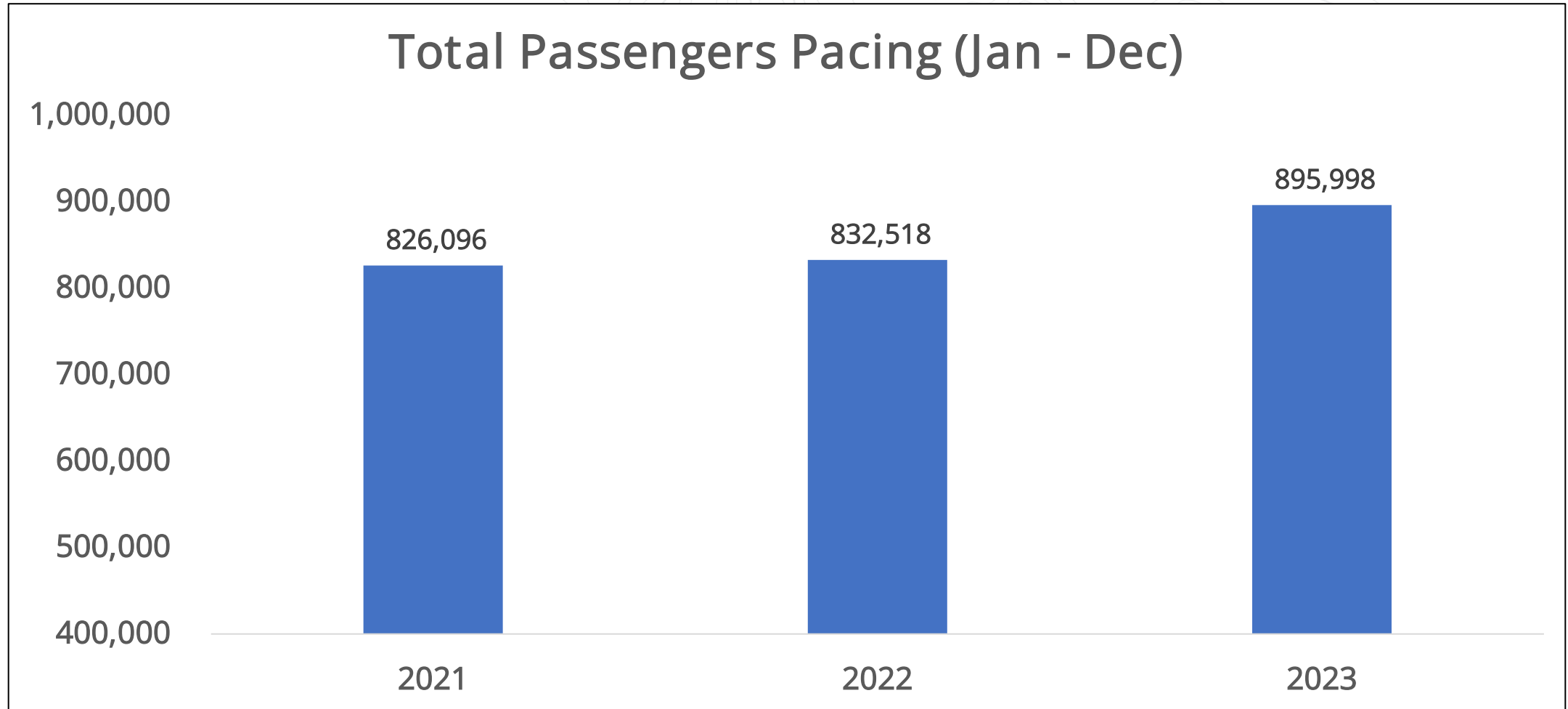
# Glacier Park International Airport



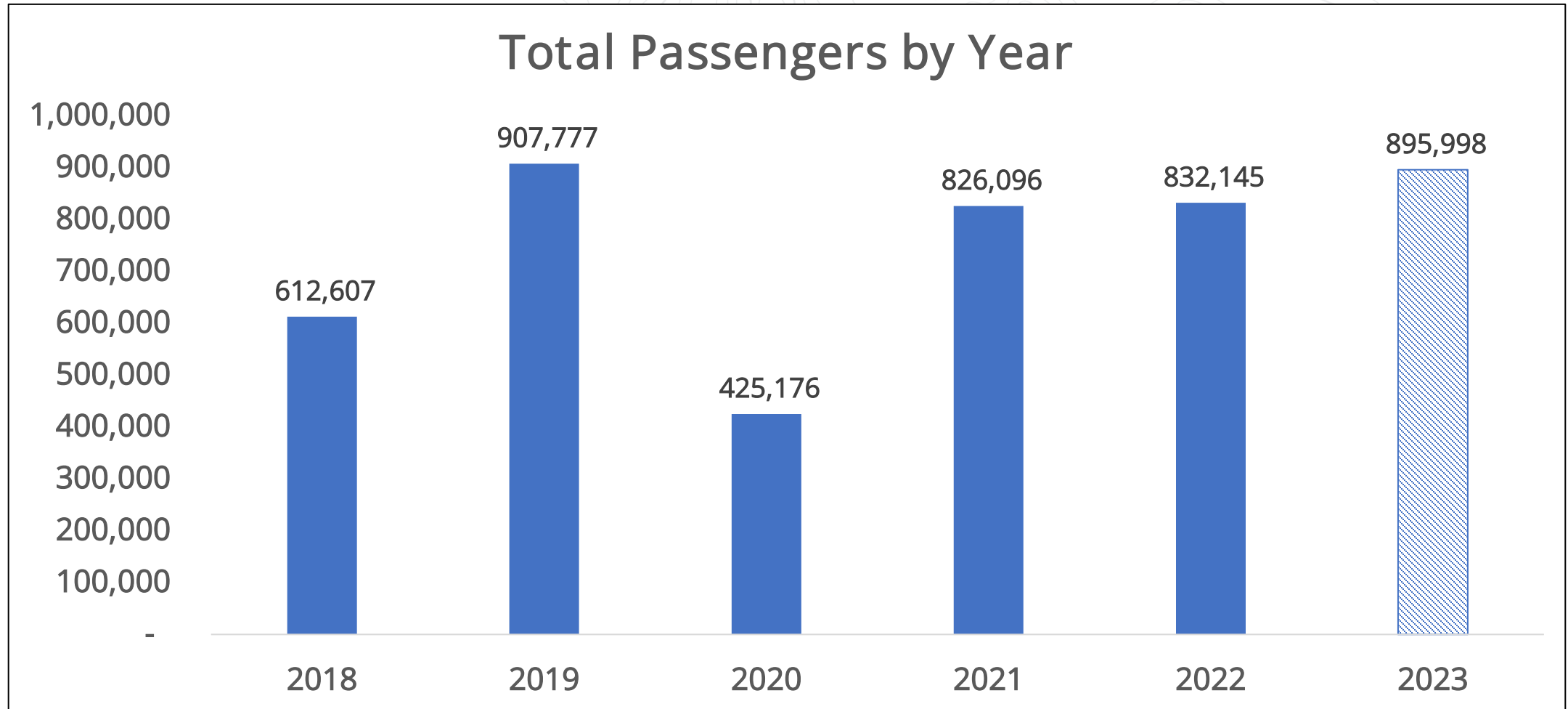
**\* Enplanements only (not total passengers)**



# Glacier Park International Airport



# Glacier Park International Airport



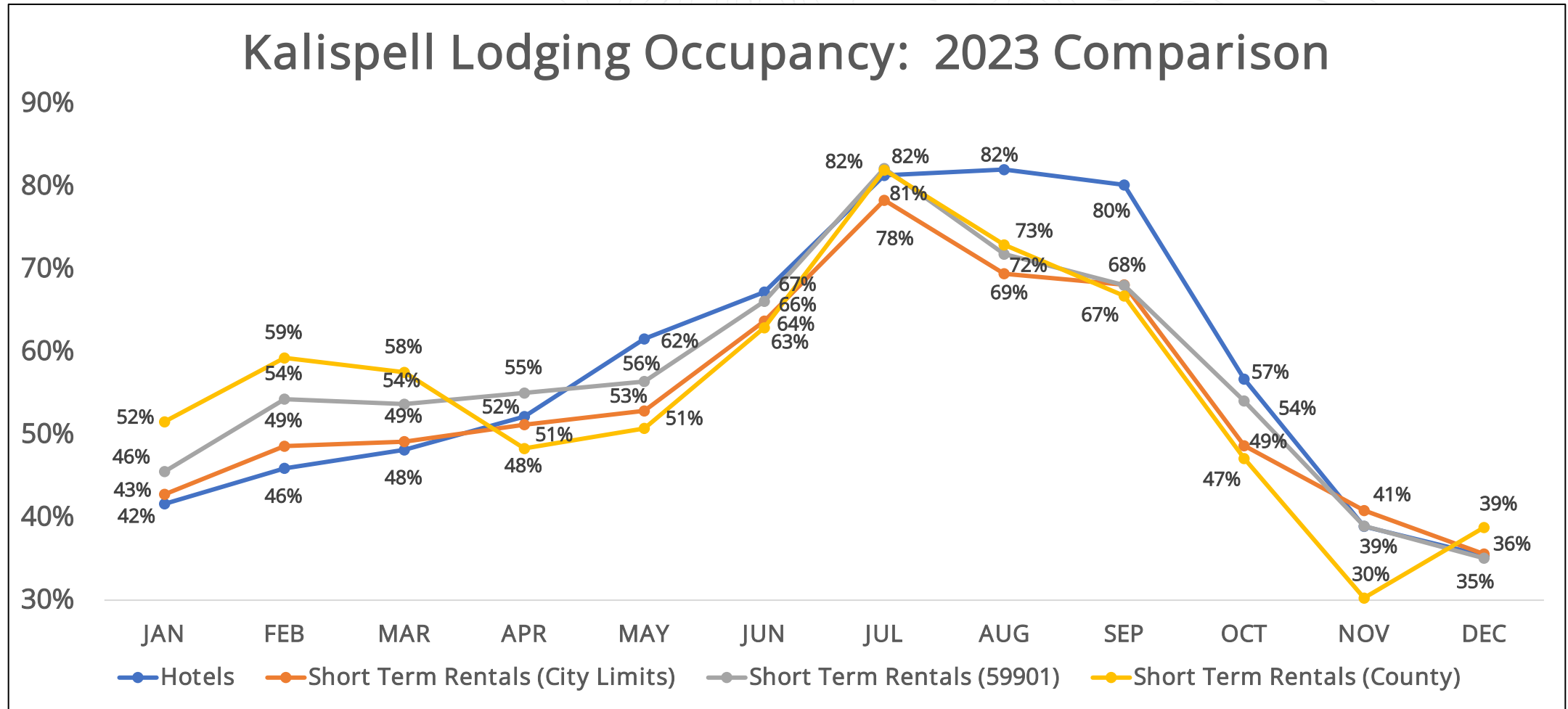
SECTION 02.

# STR Hotel Data

# STR Hotel Data - Definitions

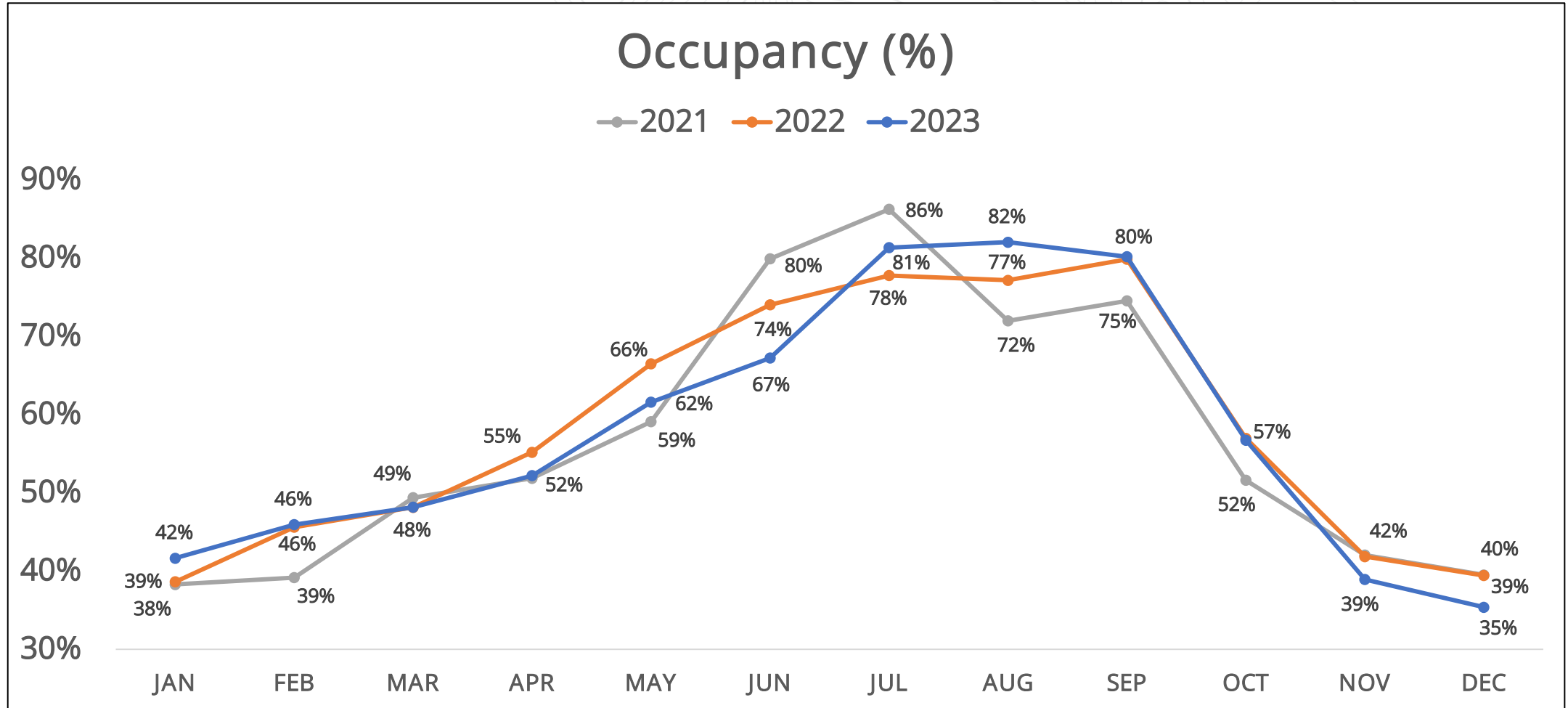
- **Average Daily Rate (ADR)** – A measure of the average rate paid for rooms sold, calculated by dividing room revenue by rooms sold.
  - $\text{ADR} = \text{Room Revenue} / \text{Rooms Sold}$
- **Demand** – The number of rooms sold in a specified time period (excludes complementary rooms).
- **Occupancy** – Percentage of available rooms sold during a specific time period. Occupancy is calculated by dividing the number of rooms sold by rooms available.
  - $\text{Occupancy} = \text{Rooms Sold} / \text{Rooms Available}$
- **Revenue** – Total room revenue generated from the guestroom rentals or sales.
- **Revenue Per Available Room (RevPAR)** – Total room revenue divided by the total number of available rooms.
  - $\text{RevPAR} = \text{Room Revenue} / \text{Rooms Available}$

# Kalispell 2023 Lodging Comparison



# Hotel Occupancy by Month

Kalispell hotel Occupancy decreased 10.3%, ADR increased 7.1%, and RevPAR decreased 3.9% Year-Over-Year

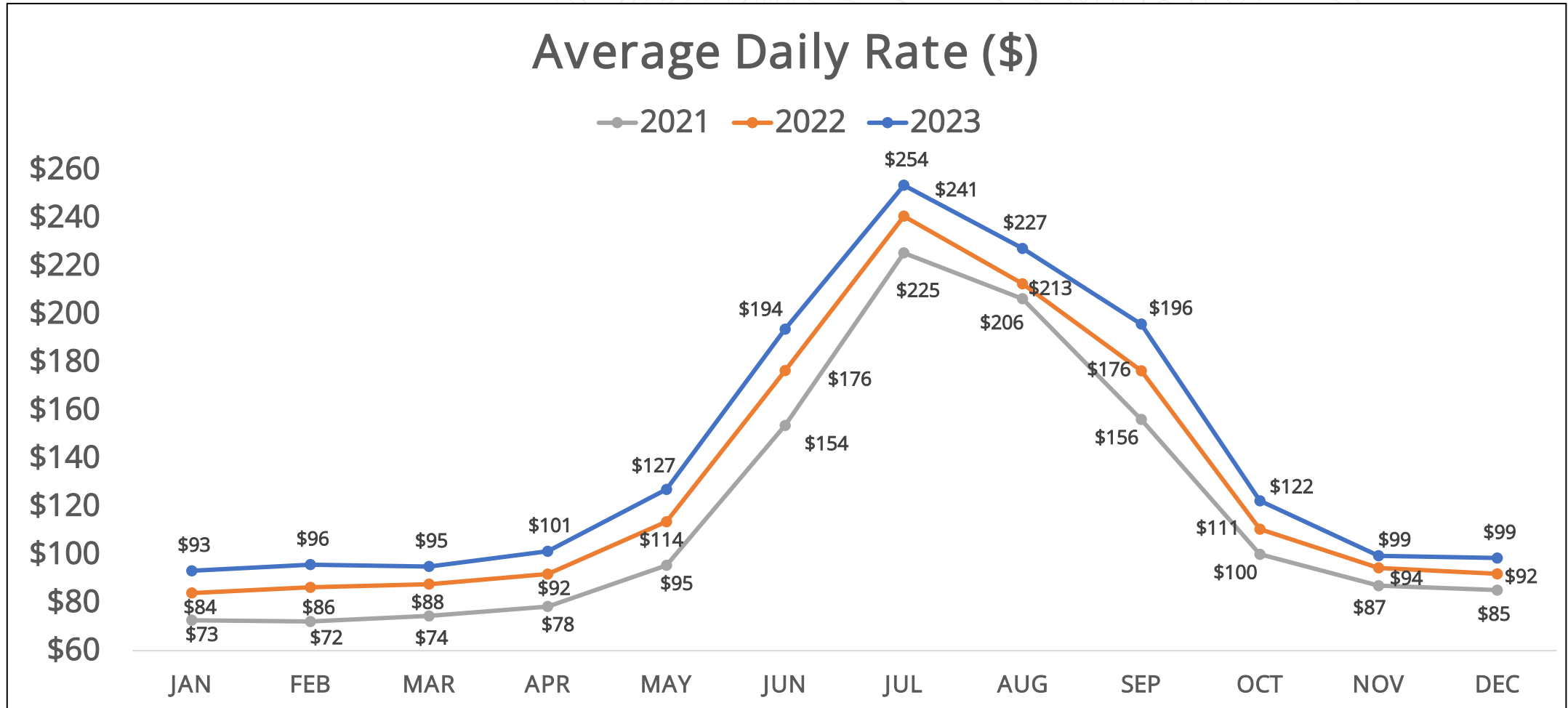






# Hotel Average Daily Rate (ADR) by Month

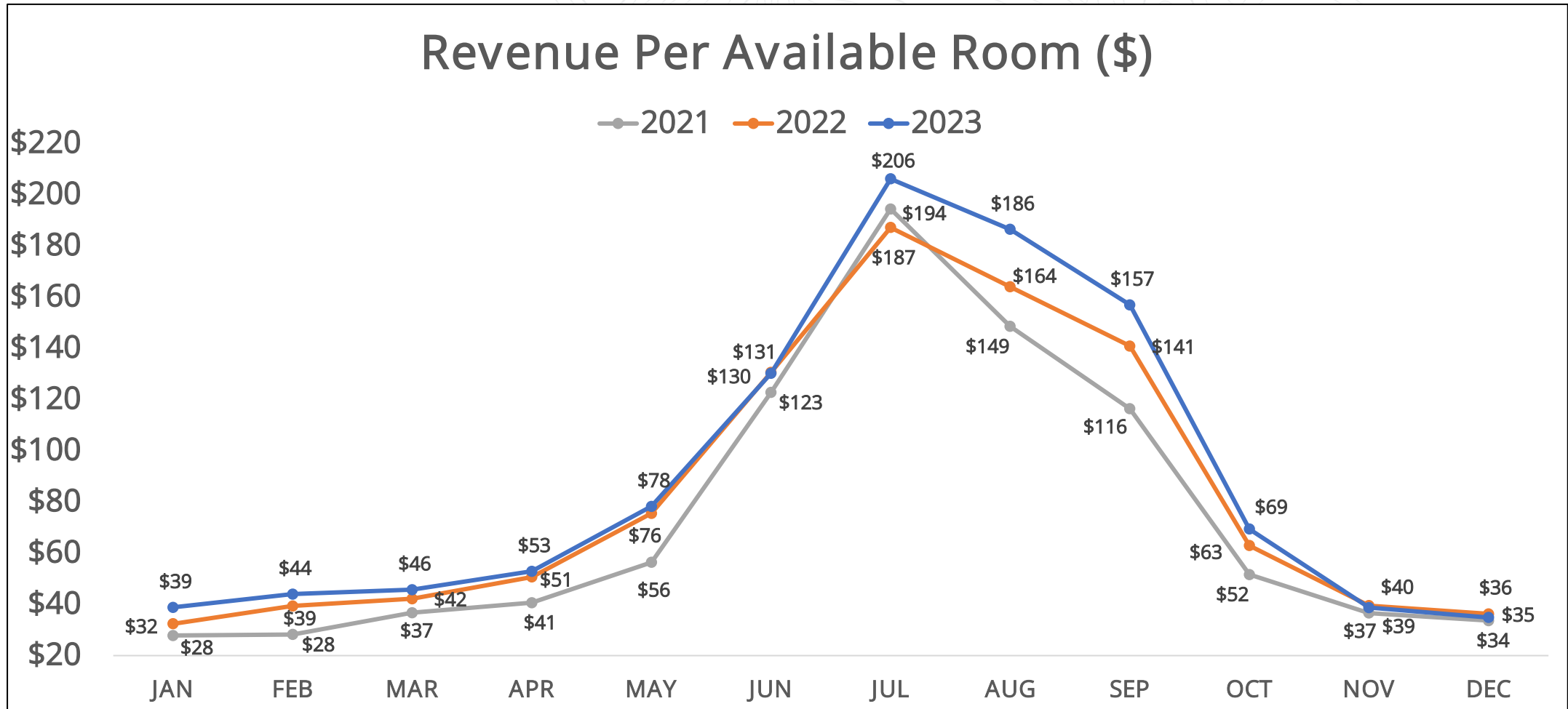
Kalispell hotel Occupancy decreased 10.3%, ADR increased 7.1%, and RevPAR decreased 3.9% Year-Over-Year





# Hotel Revenue Per Available Room by Month

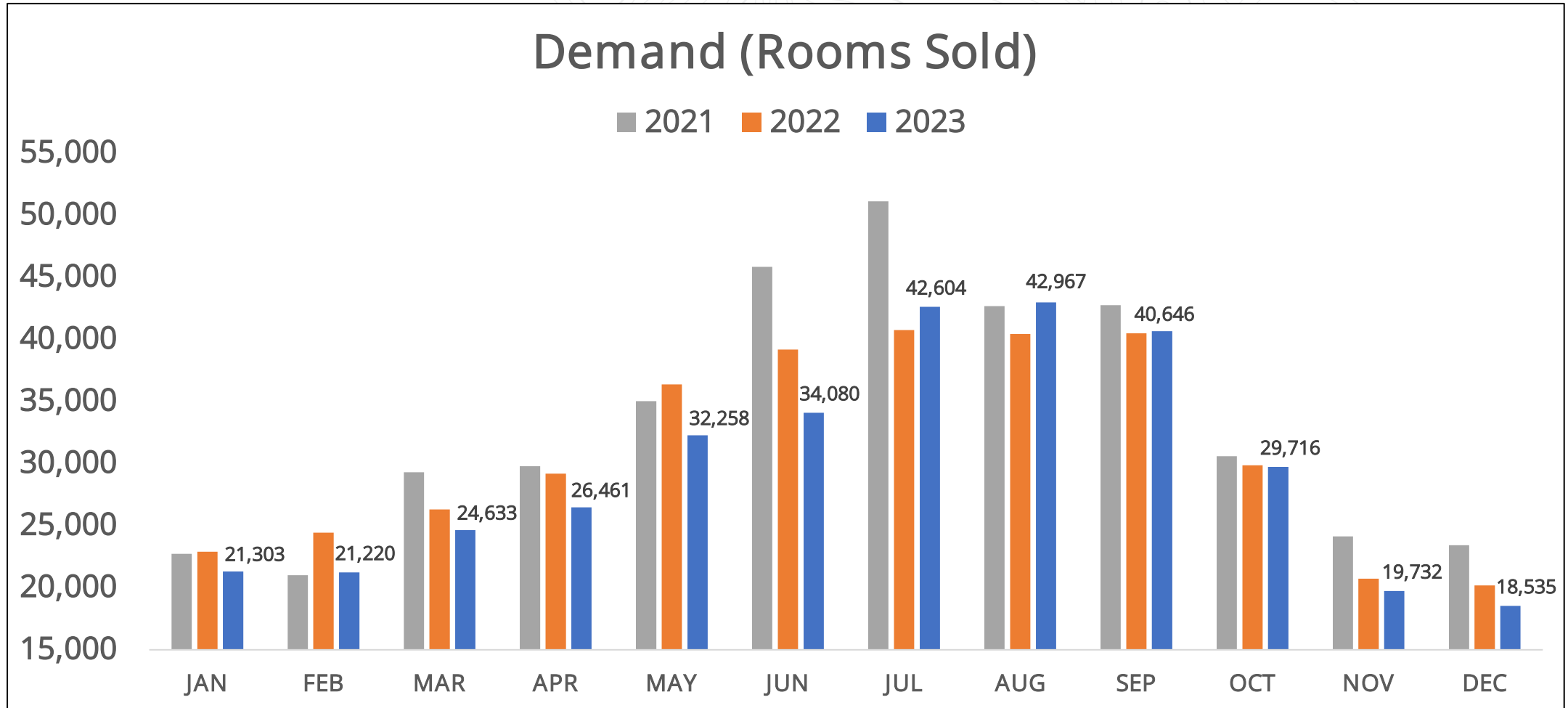
Kalispell hotel Occupancy decreased 10.3%, ADR increased 7.1%, and RevPAR decreased 3.9% Year-Over-Year





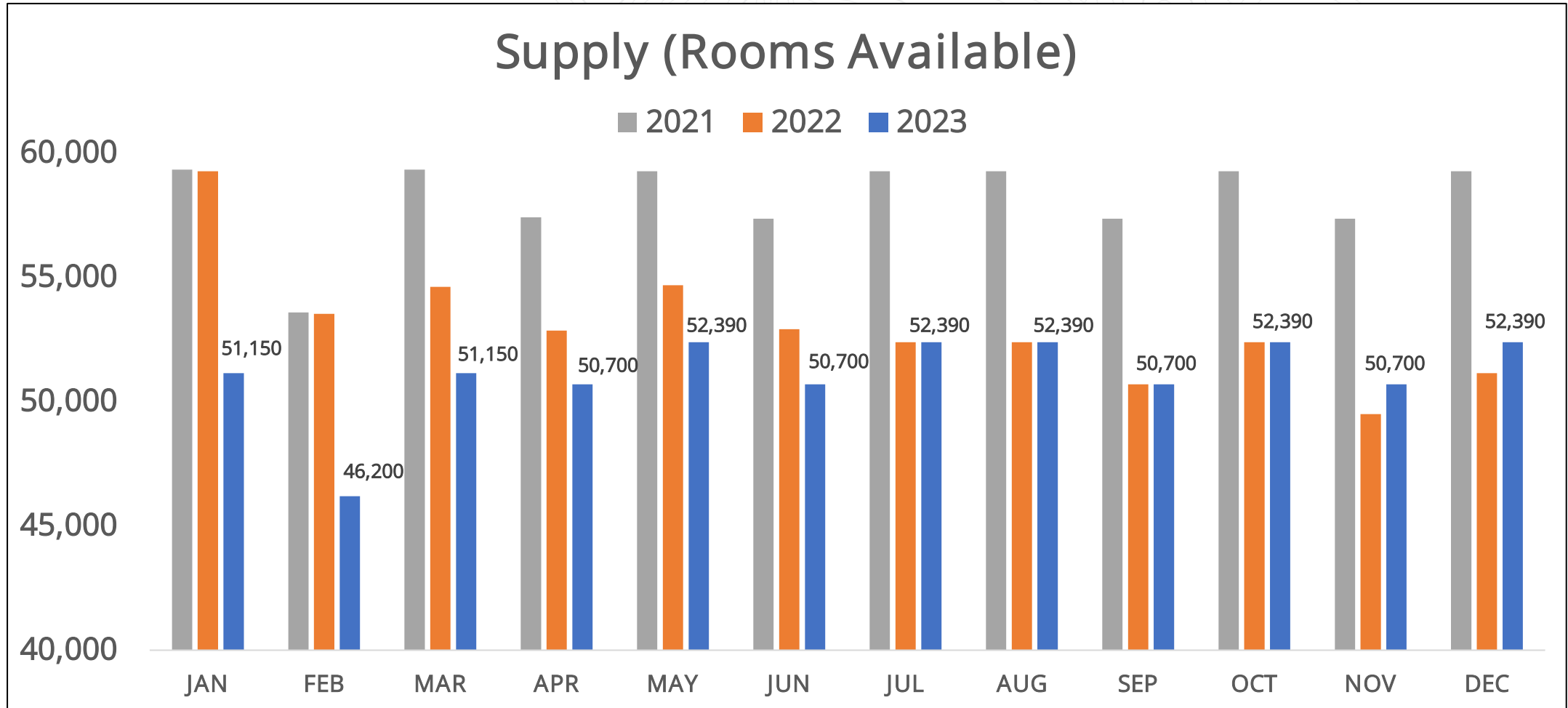
# Hotel Demand (Rooms Sold) by Month

Kalispell hotel Demand decreased 8.1%, Supply increased 2.4%, and Revenue decreased 1.5% Year-Over-Year



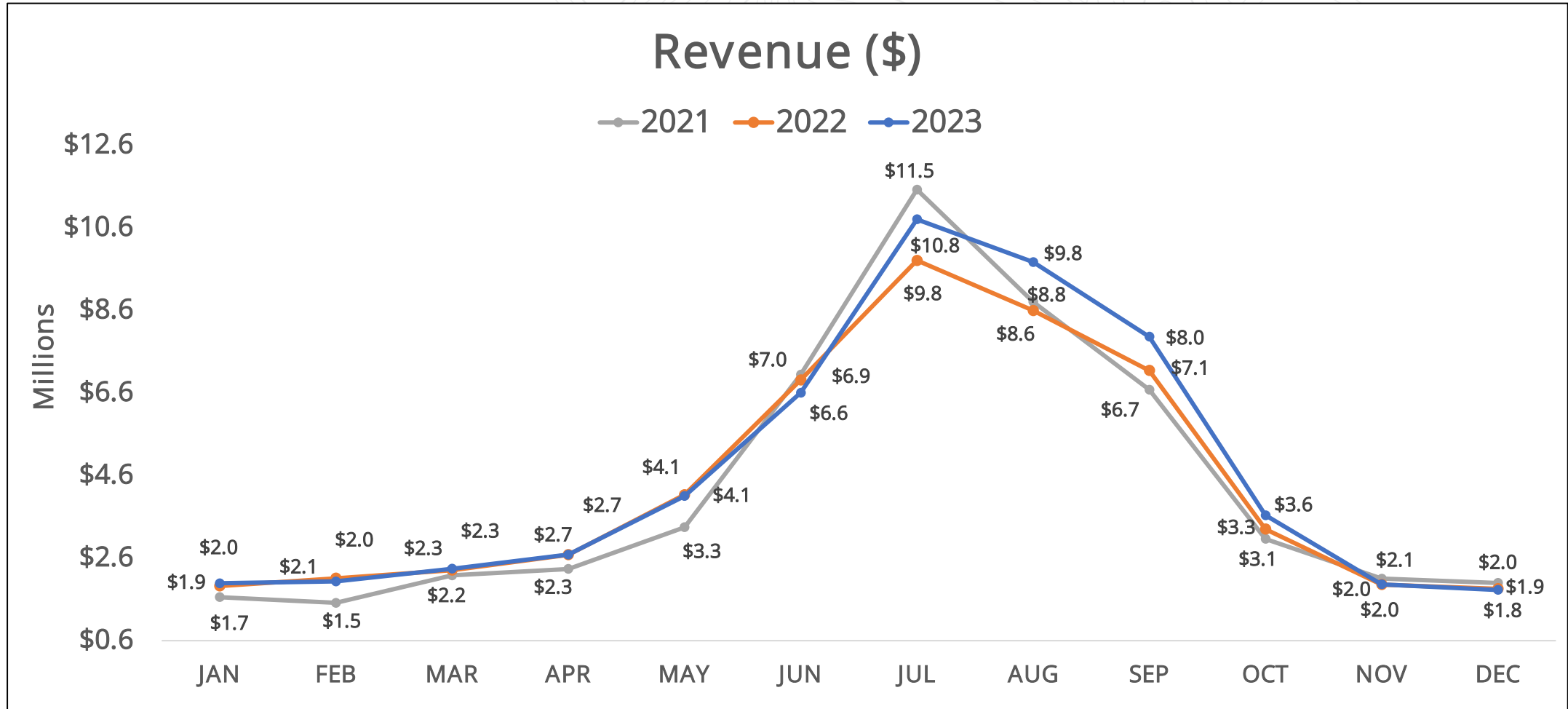
# Hotel Supply by Month

Kalispell hotel Demand decreased 8.1%, Supply increased 2.4%, and Revenue decreased 1.5% Year-Over-Year



# Hotel Revenue by Month

Kalispell hotel Demand decreased 8.1%, Supply increased 2.4%, and Revenue decreased 1.5% Year-Over-Year



SECTION 03.

# AirDNA Short Term Rental Data (Airbnb & Vrbo listings)

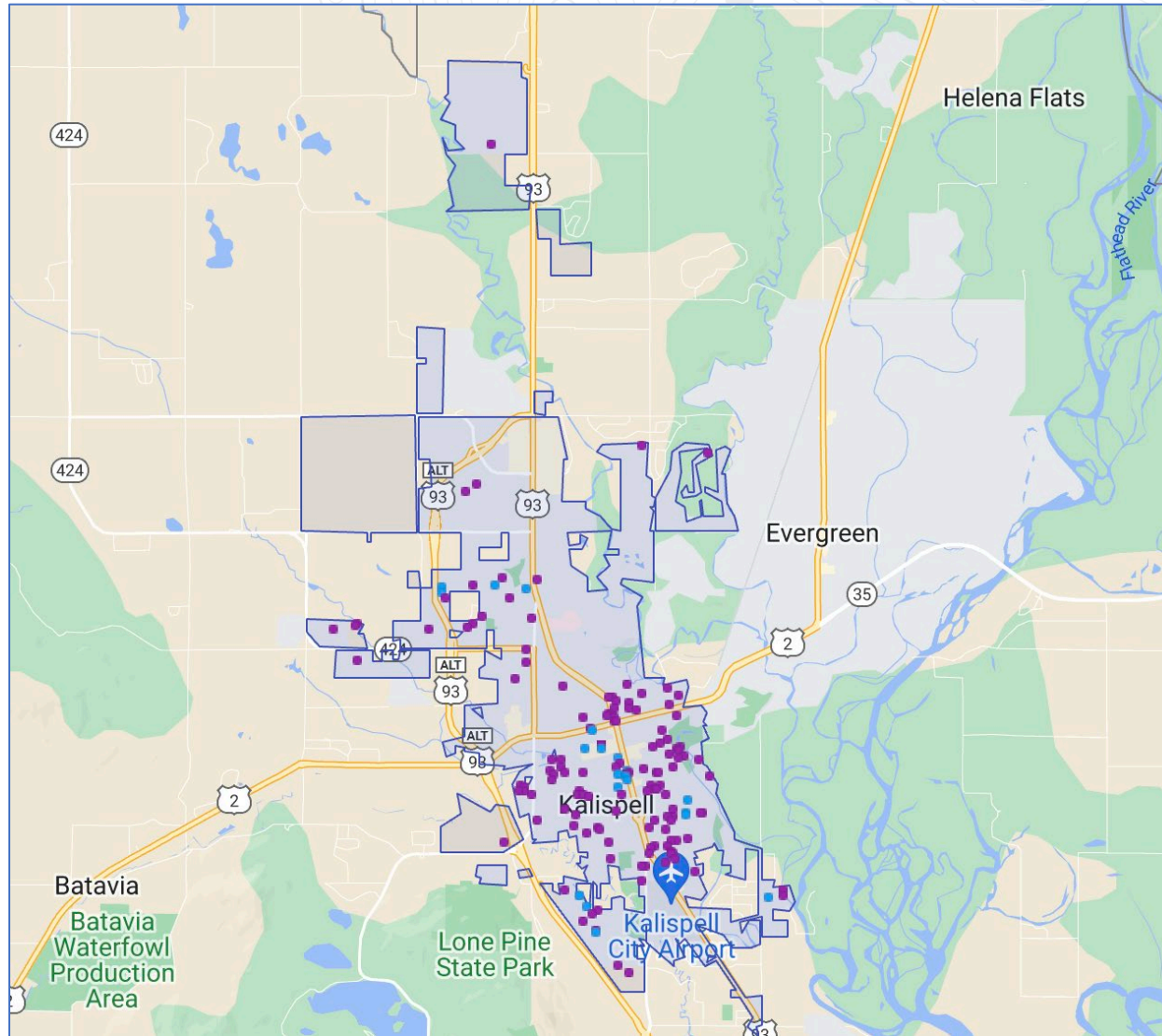


# AirDNA Short Term Rentals - Definitions

*Note: AirDNA Data is comprised exclusively of Airbnb and Vrbo listing data.*

- **Available Listings** – Total number of listings whose calendars had at least one day classified as available or reserved during the reporting period.
- **Average Daily Rate** – Average daily rate (ADR) of booked nights in USD ( $\text{ADR} = \text{Total Revenue} / \text{Booked Nights}$ ).
- **Demand (Nights)** – Total number of Booked Nights during the reporting period.
- **Occupancy Rate** –  $\text{Occupancy Rate} = \text{Total Booked Days} / (\text{Total Booked Days} + \text{Total Available Days})$ . Calculation only includes vacation rentals with at least one Booked Night.
- **Revenue (USD)** – Total revenue (in US dollars) earned during the reporting period. Includes the advertised price from the time of booking, as well as cleaning fees.
- **RevPAR** –  $\text{Revenue Per Available Rental} = \text{ADR} * \text{Occupancy Rate}$

# AirDNA Short Term Rentals – Geographical Boundary \*



\*Kalispell City Limits

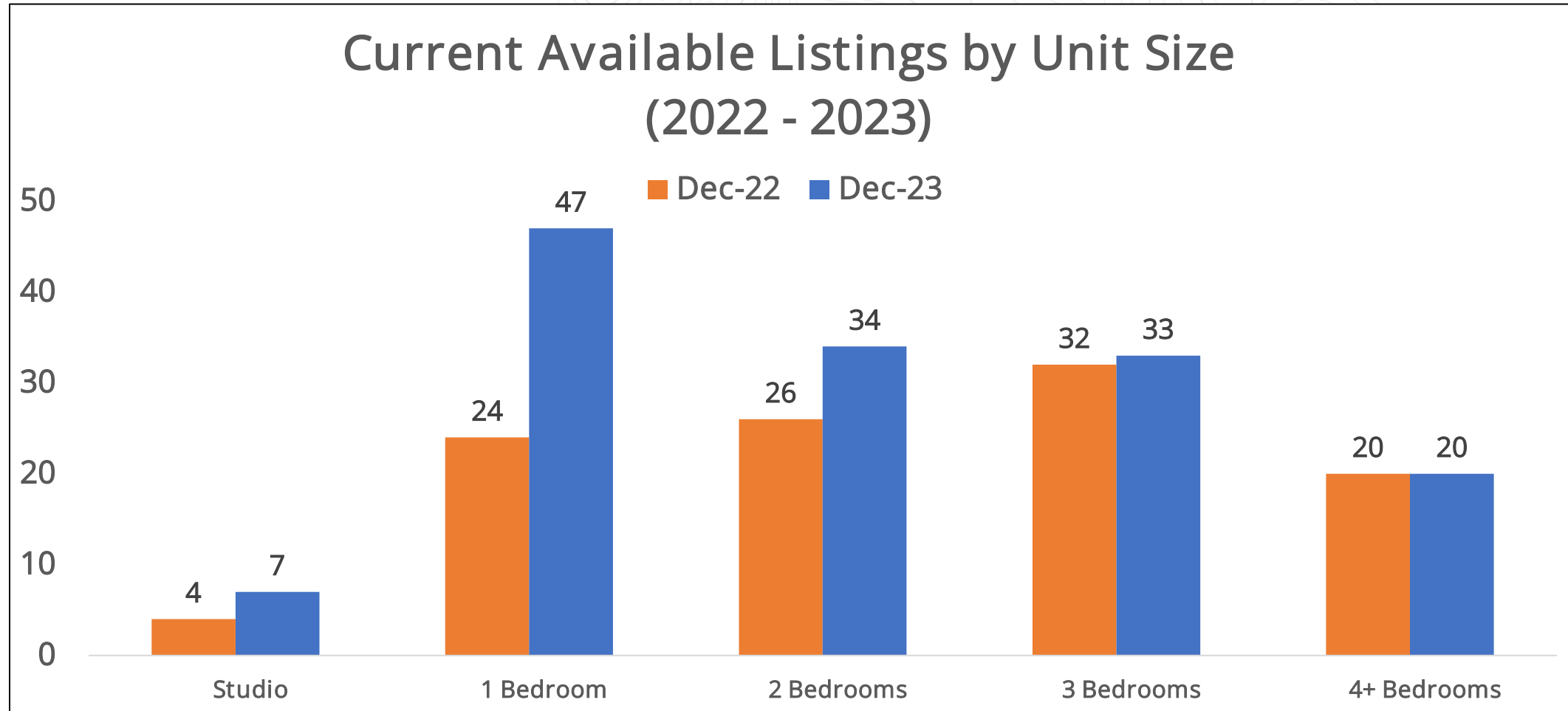
# AirDNA Short Term Rentals - Available Listings

Kalispell Short Term Rental Available Listings increased 33.0% Year-Over-Year



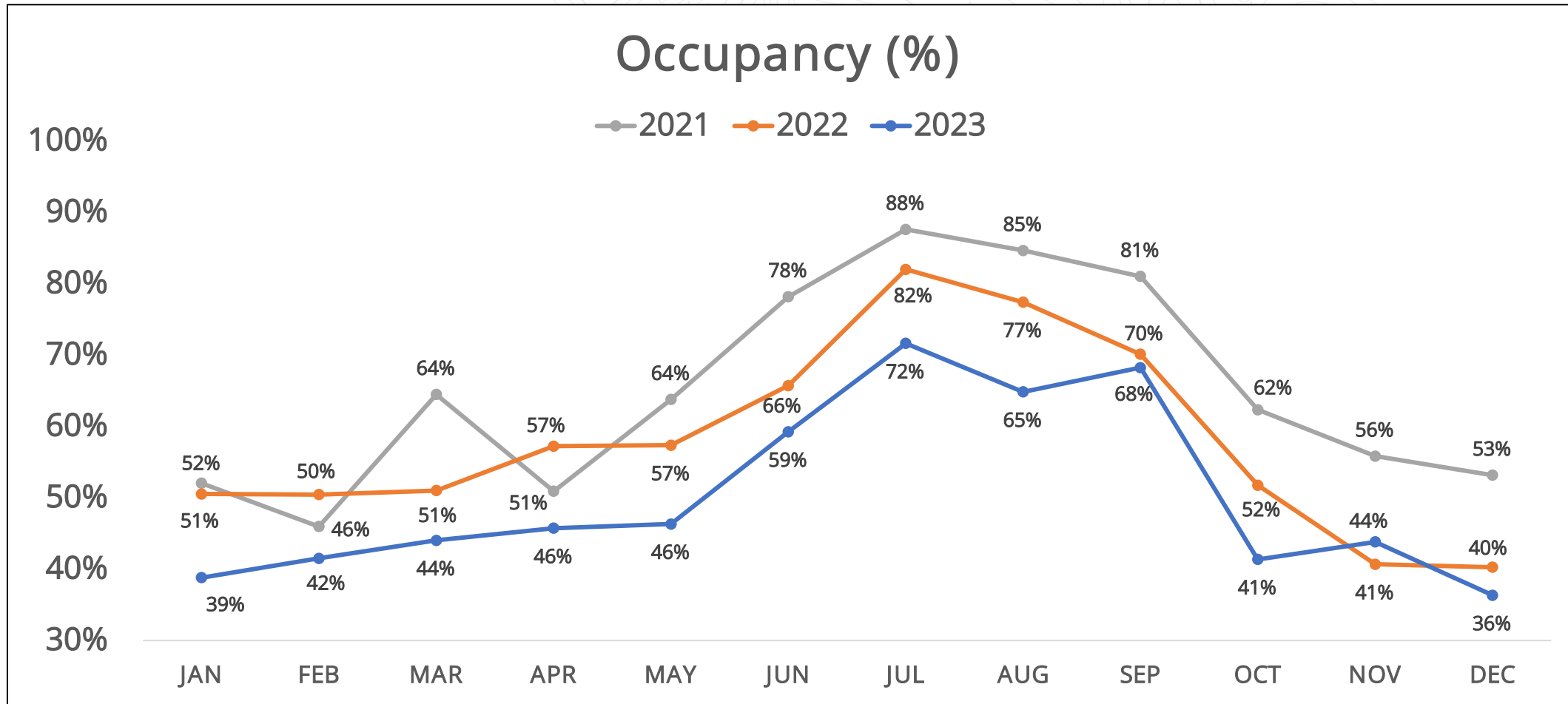
# AirDNA Short Term Rentals - Unit Size

Kalispell Short Term Rental 1-Bedroom Listings increased 95.8% and 2-Bedroom Listings increased 30.8% Year-Over-Year



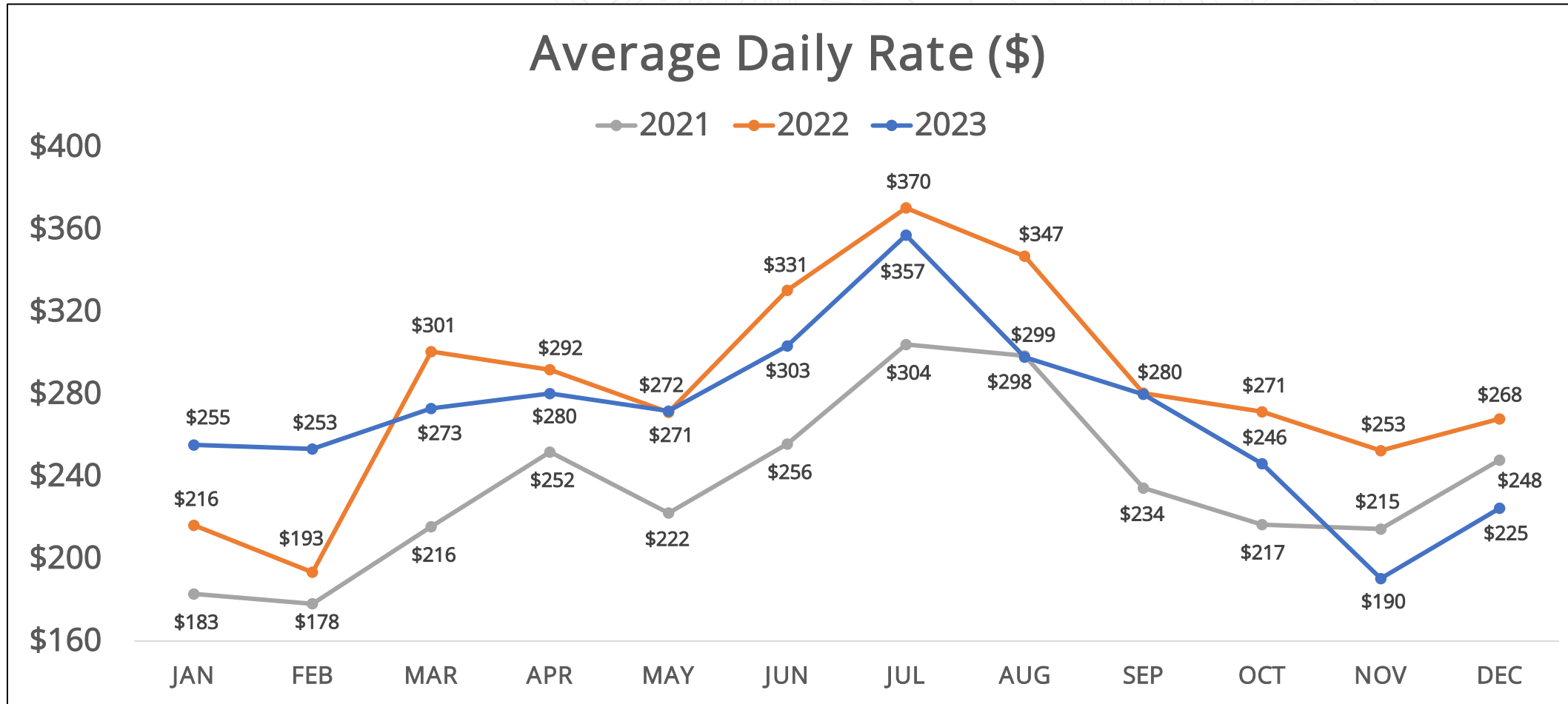
# AirDNA Short Term Rentals – Occupancy

Kalispell Short Term Rental Occupancy decreased 9.7%, ADR decreased 16.2%, and RevPAR decreased 24.4% Year-Over-Year



# AirDNA Short Term Rentals - ADR

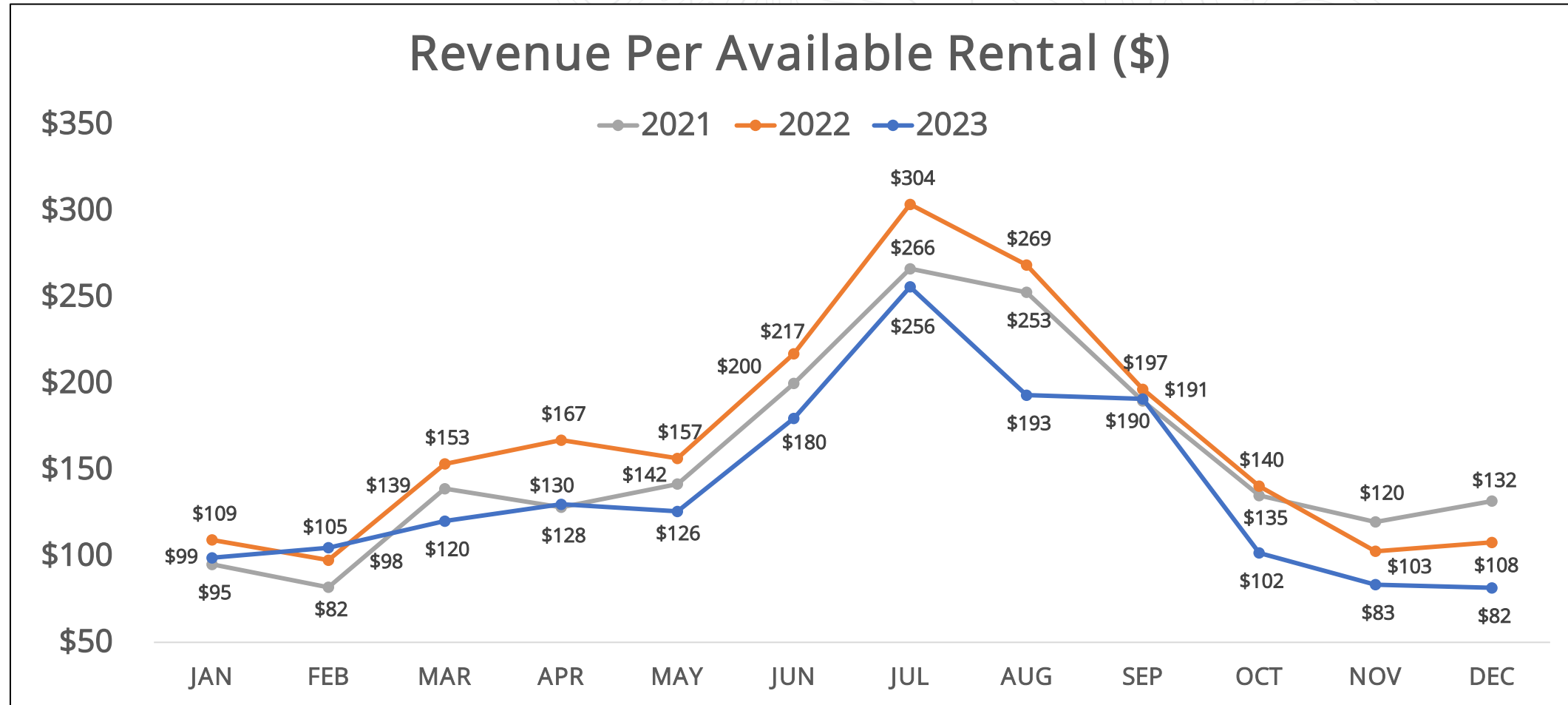
Kalispell Short Term Rental Occupancy decreased 9.7%, ADR decreased 16.2%, and RevPAR decreased 24.4% Year-Over-Year





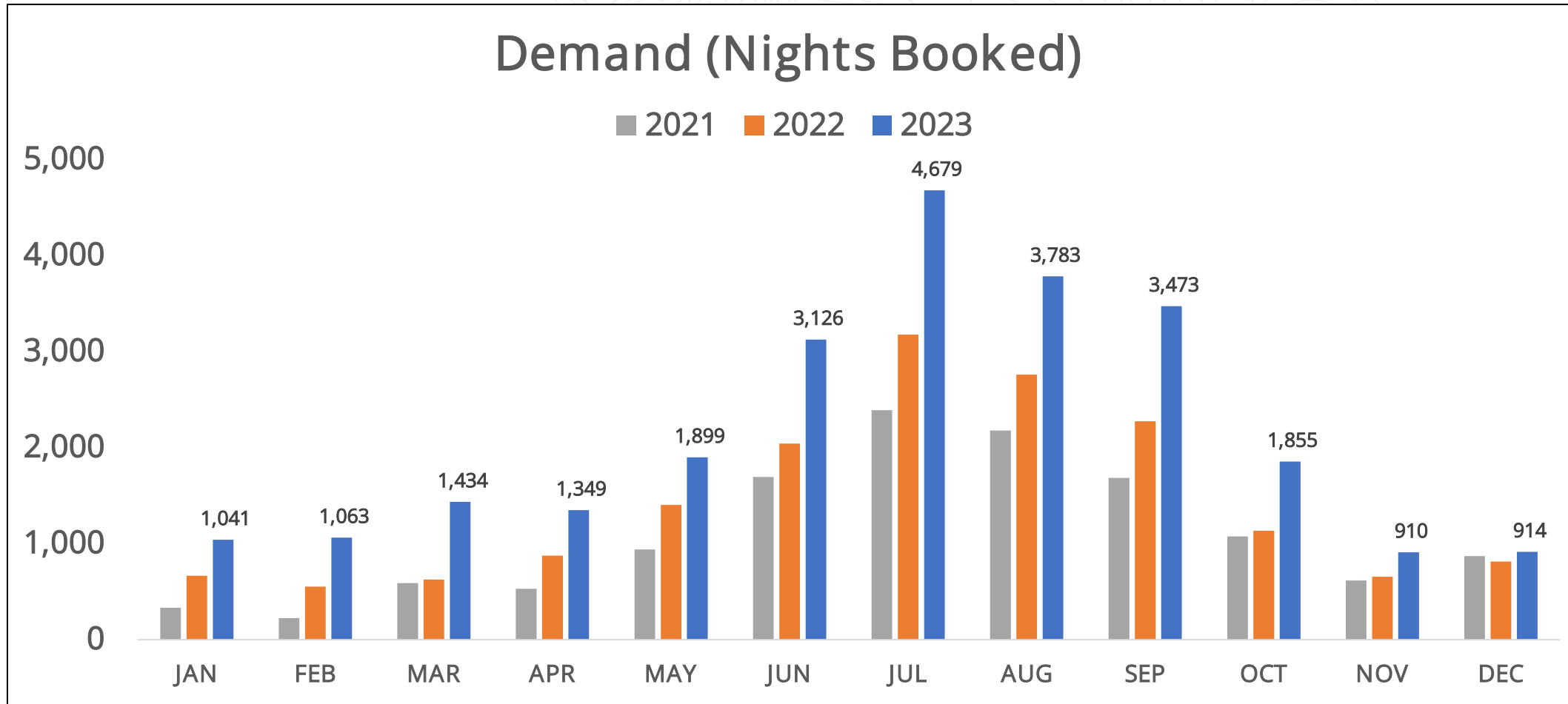
# AirDNA Short Term Rentals - RevPAR

Kalispell Short Term Rental Occupancy decreased 9.7%, ADR decreased 16.2%, and RevPAR decreased 24.4% Year-Over-Year



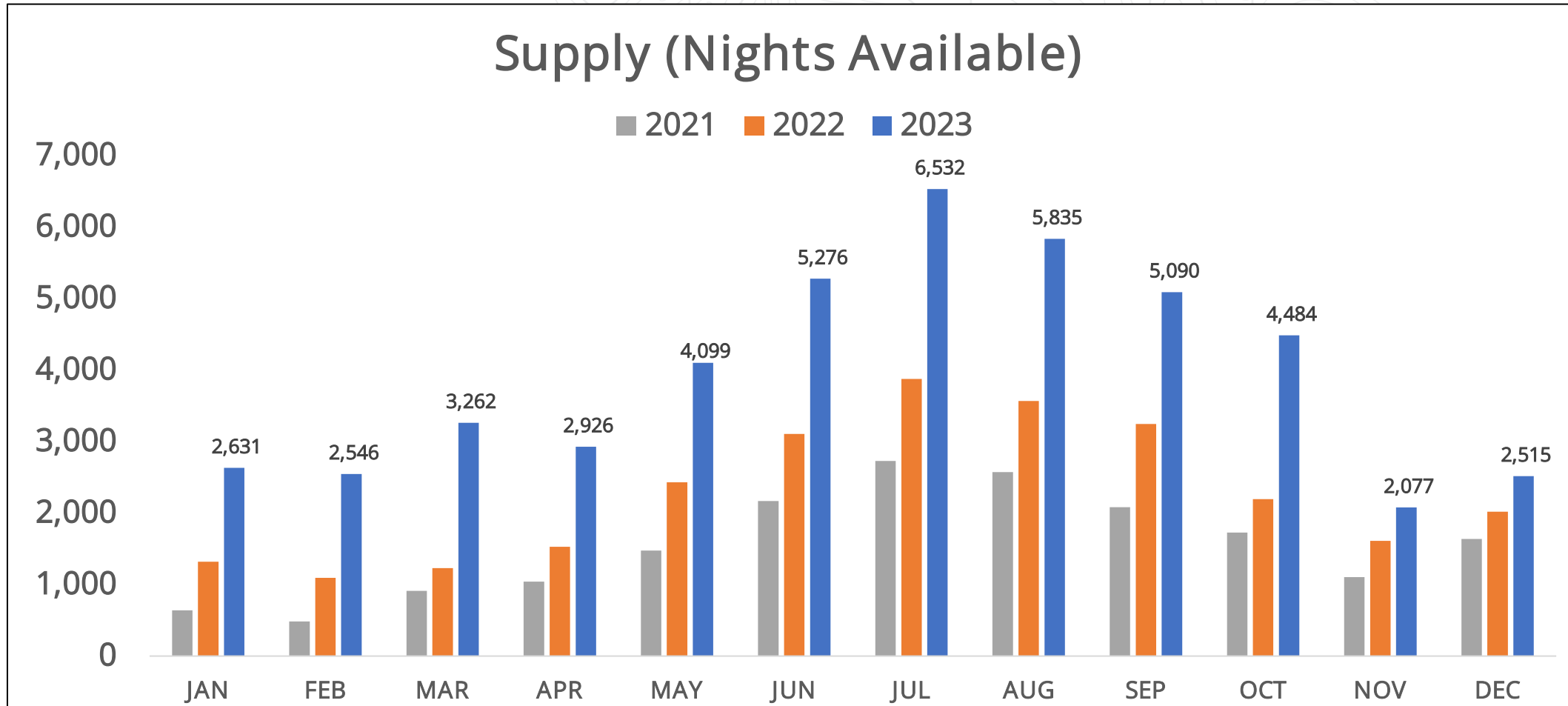
# AirDNA Short Term Rentals – Demand

Kalispell Short Term Rental Demand increased 12.4%, Supply increased 24.6%, and Total Revenue decreased 5.8% Year-Over-Year



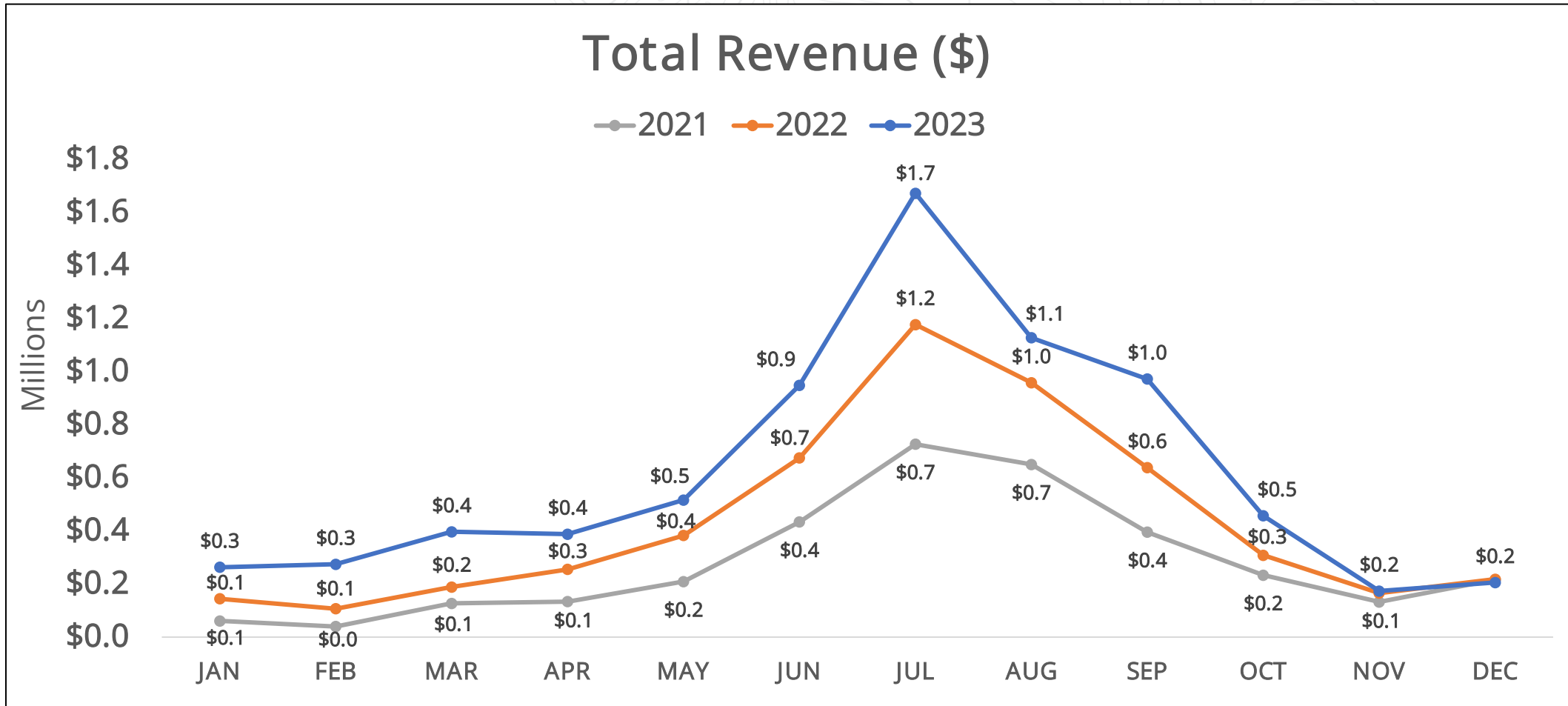
# AirDNA Short Term Rentals – Supply

Kalispell Short Term Rental Demand increased 12.4%, Supply increased 24.6%, and Total Revenue decreased 5.8% Year-Over-Year



# AirDNA Short Term Rentals – Total Revenue

Kalispell Short Term Rental Demand increased 12.4%, Supply increased 24.6%, and Total Revenue decreased 5.8% Year-Over-Year

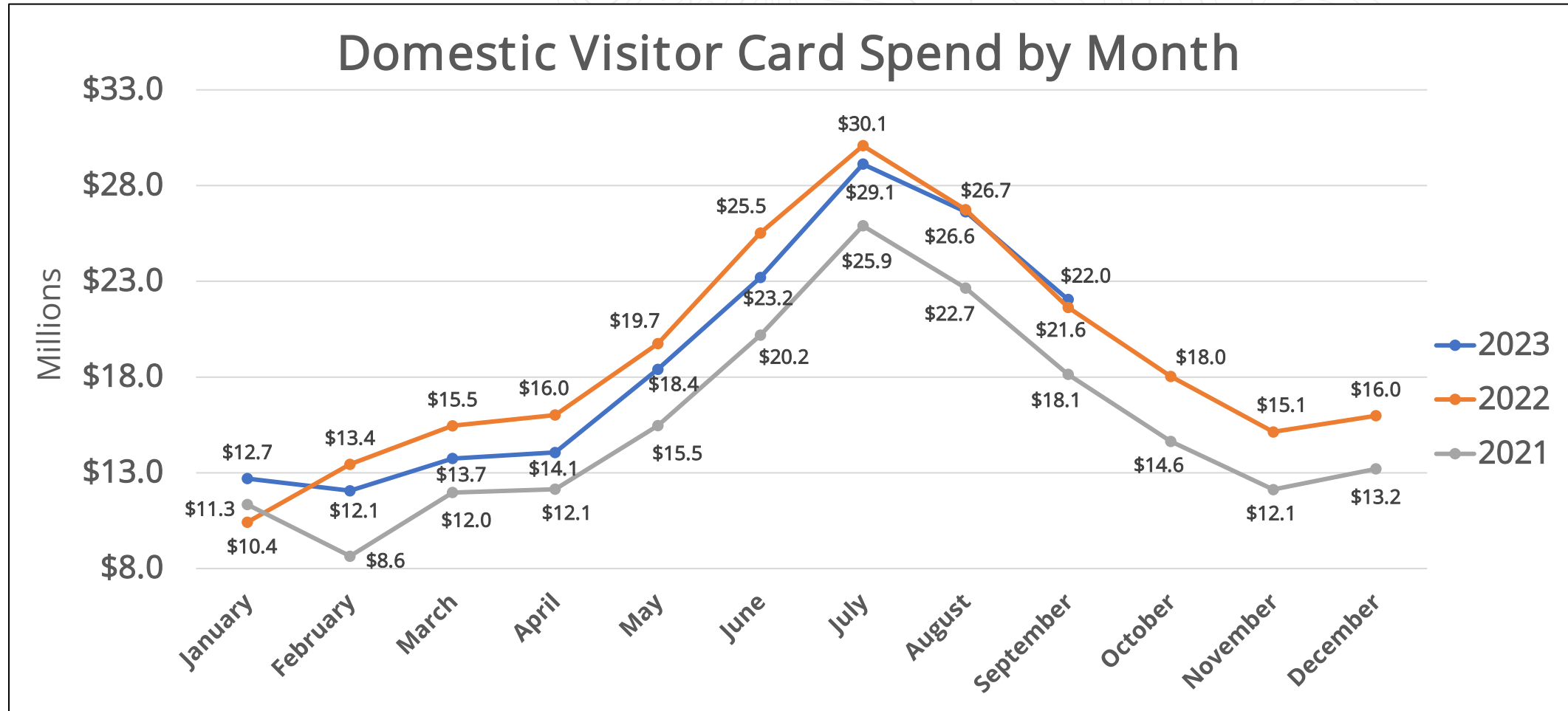


SECTION 04.

# Visa Destination Insights

# Visa – Domestic Visitor Spending

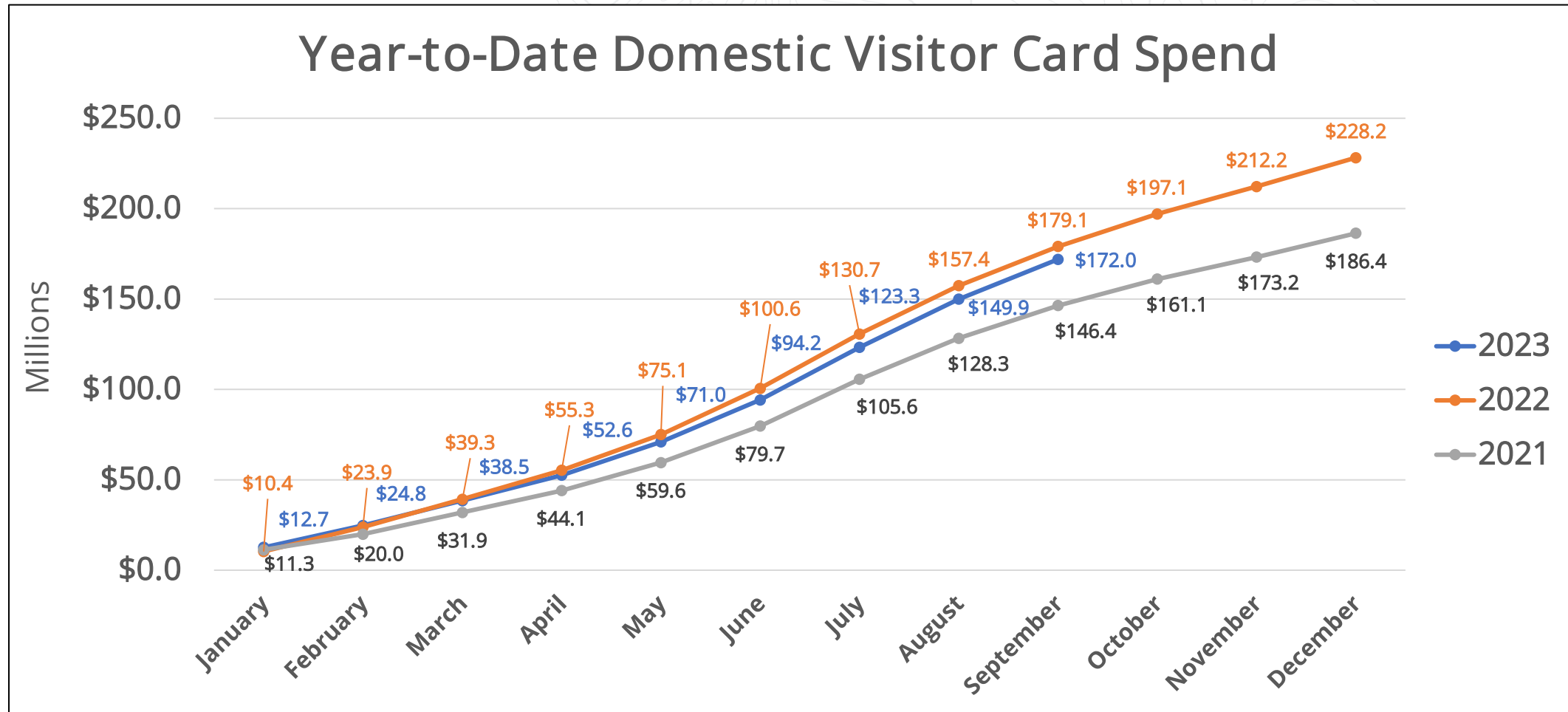
Kalispell Domestic Visitor Visa Card Spend increased 1.9% and Year-to-Date Spend decreased 4.0%





# Visa – Domestic Visitor Spending

Kalispell Domestic Visitor Visa Card Spend increased 1.9% and Year-to-Date Spend decreased 4.0%



# Visa – Domestic Visitor Origin

Rank	Origin Market	Spend (\$)	YoY % Change	Card Count	YoY % Change
1	Missoula, MT	\$5,979,076	6%	30,734	15%
2	Seattle-Tacoma-Bellevue, WA	\$4,093,584	-14%	18,673	-2%
3	Los Angeles-Long Beach-Anaheim, CA	\$2,809,035	2%	10,510	8%
4	Phoenix-Mesa-Chandler, AZ	\$2,745,165	-1%	9,405	1%
5	Bozeman, MT	\$2,432,113	4%	12,748	9%
6	Portland-Vancouver-Hillsboro, OR-WA	\$2,020,917	-11%	10,481	1%
7	Helena, MT	\$1,791,585	0%	10,488	4%
8	Great Falls, MT	\$1,770,810	-4%	10,317	-8%
9	Spokane-Spokane Valley, WA	\$1,578,883	-8%	10,068	2%
10	Billings, MT	\$1,548,925	3%	7,388	4%
11	San Diego-Chula Vista-Carlsbad, CA	\$1,527,598	-3%	5,321	3%
12	San Francisco-Oakland-Berkeley, CA	\$1,449,948	4%	8,957	71%
13	Salt Lake City, UT	\$1,390,475	-53%	29,842	-56%
14	Denver-Aurora-Lakewood, CO	\$1,370,117	-11%	7,136	1%
15	Dallas-Fort Worth-Arlington, TX	\$1,300,879	-4%	5,608	-2%

SECTION 05.

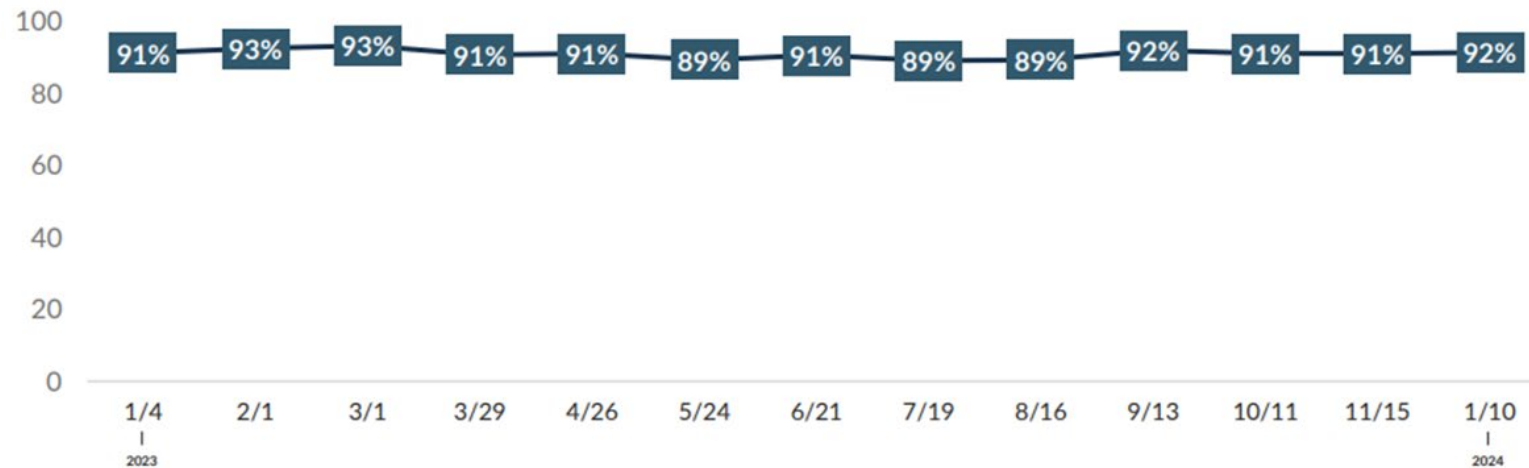
# Consumer Sentiment Data

# LONGWOODS INTERNATIONAL Travel Sentiment Study Wave 81

\*Survey Fielded January 10, 2024; US National Sample of 1,000 adults 18+

## IMPACT ON TRAVEL PLANS

### Travelers with Travel Plans in the Next Six Months Comparison



\*Note: Data spanning multiple years, beginning from 1/4/2023.  
Travel Sentiment Study Wave 81

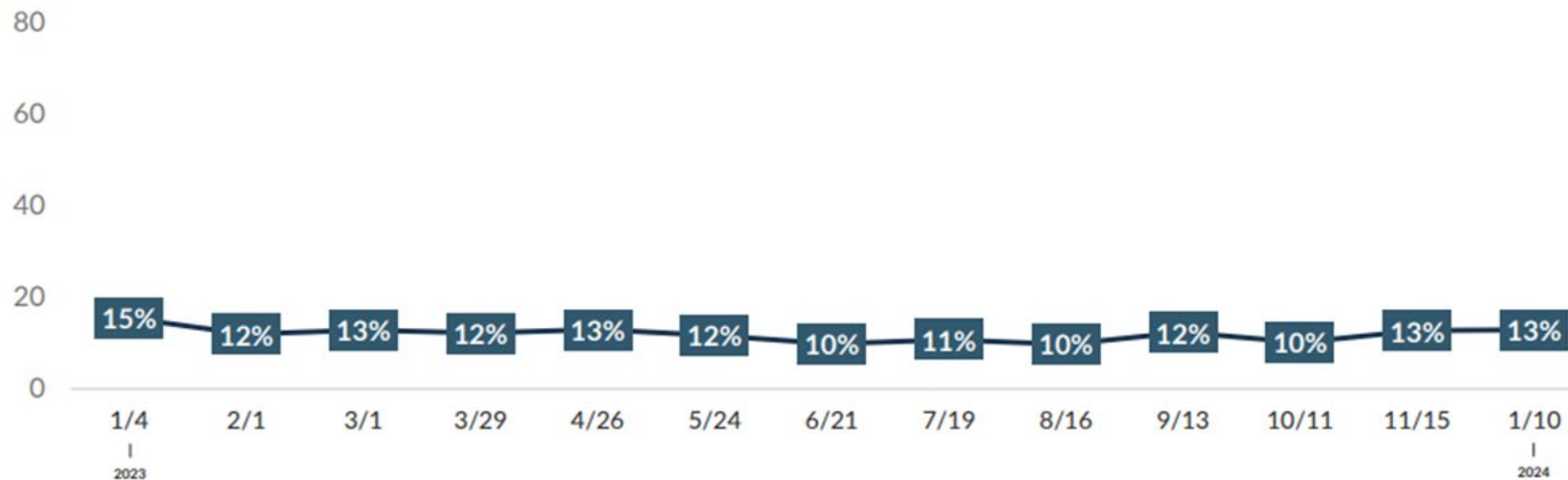
Longwoods INTERNATIONAL | miles PARTNERSHIP

# LONGWOODS INTERNATIONAL Travel Sentiment Study Wave 81

\*Survey Fielded January 10, 2024; US National Sample of 1,000 adults 18+

## IMPACT ON TRAVEL PLANS

Indicated that Coronavirus Would Greatly Impact their Decision to Travel in the Next Six Months



\*Note: Data spanning multiple years, beginning from 1/4/2023.  
Travel Sentiment Study Wave 81

Longwoods INTERNATIONAL | miles PARTNERSHIP



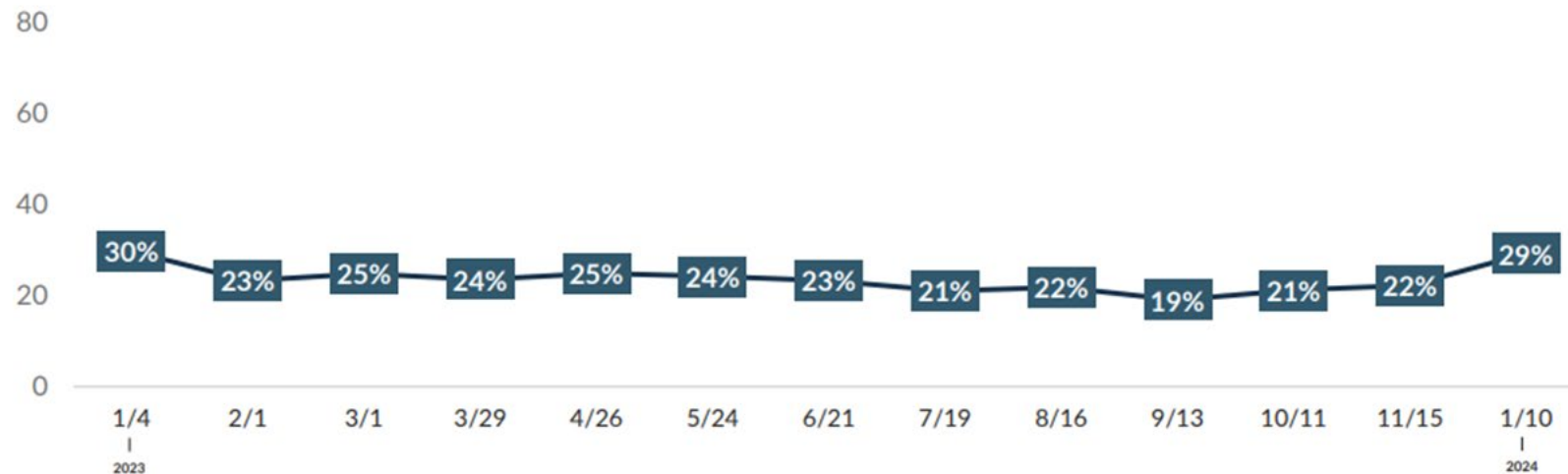
# LONGWOODS INTERNATIONAL

## Travel Sentiment Study Wave 81

\*Survey Fielded January 10, 2024; US National Sample of 1,000 adults 18+

### IMPACT ON TRAVEL PLANS

Indicated that Concerns About Personal Financial Situation Would Greatly Impact their Decision to Travel in the Next Six Months



\*Note: Data spanning multiple years, beginning from 1/4/2023.  
Travel Sentiment Study Wave 81

Longwoods INTERNATIONAL | miles PARTNERSHIP

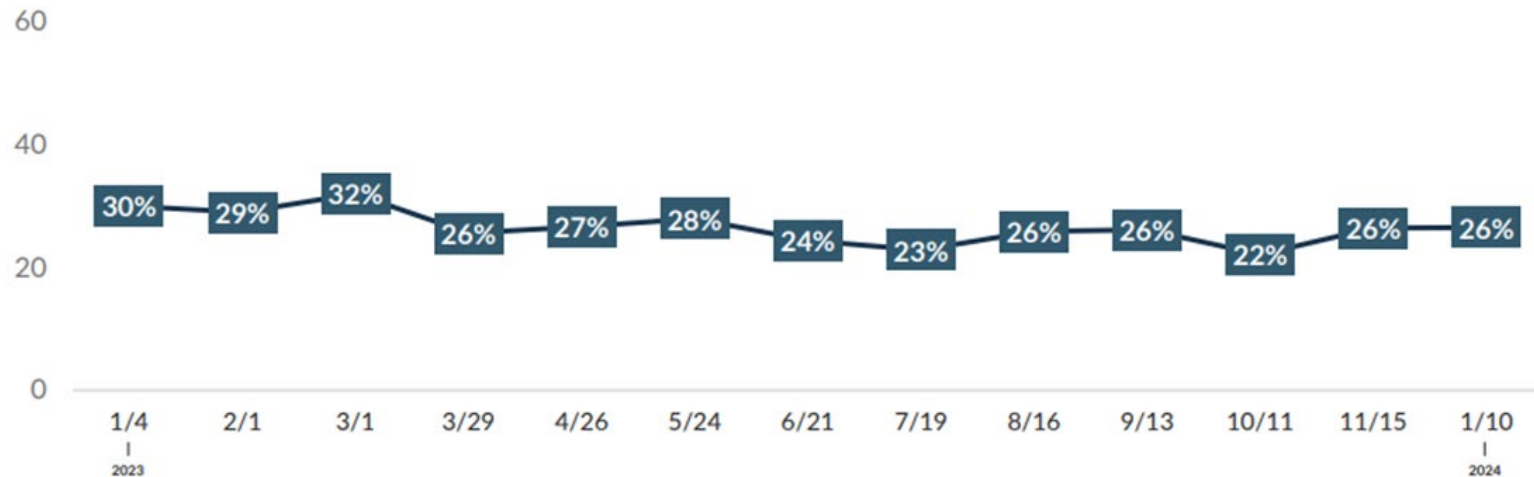
# LONGWOODS INTERNATIONAL

## Travel Sentiment Study Wave 81

\*Survey Fielded January 10, 2024; US National Sample of 1,000 adults 18+

### IMPACT ON TRAVEL PLANS

Indicated that Inflation Would Greatly Impact their Decision to Travel in the Next Six Months



\*Note: Data spanning multiple years, beginning from 1/4/2023.  
Travel Sentiment Study Wave 81

Longwoods INTERNATIONAL | miles PARTNERSHIP

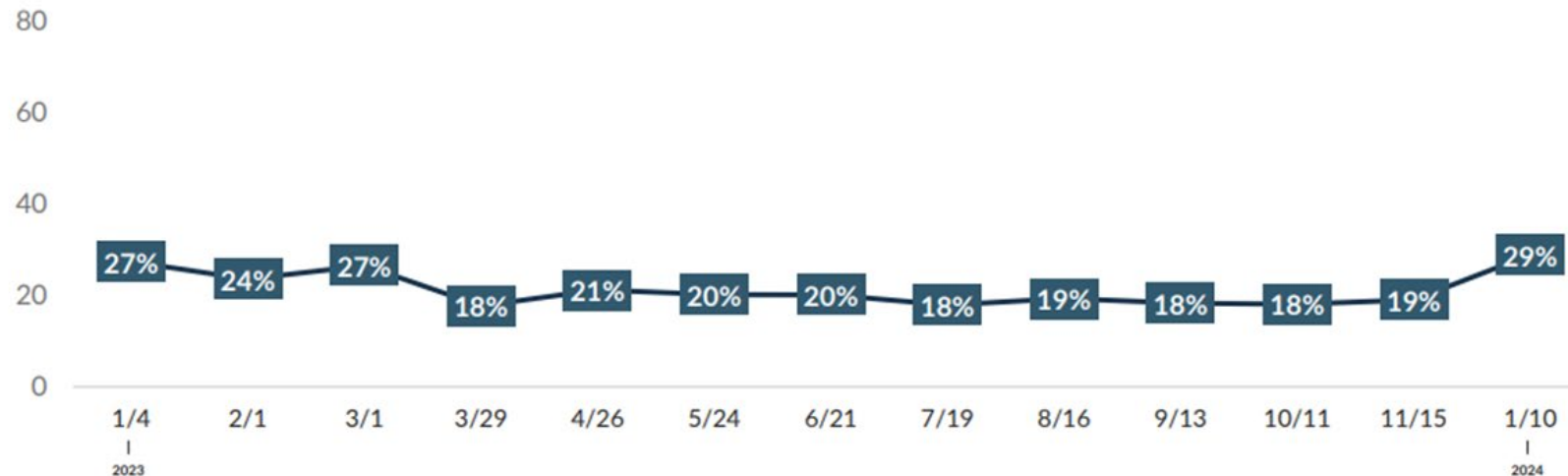


# LONGWOODS INTERNATIONAL Travel Sentiment Study Wave 81

\*Survey Fielded January 10, 2024; US National Sample of 1,000 adults 18+

## IMPACT ON TRAVEL PLANS

Indicated that Transportation Costs Would Greatly Impact their Decision to Travel in the Next Six Months



\*Note: Data spanning multiple years, beginning from 1/4/2023.  
Travel Sentiment Study Wave 81

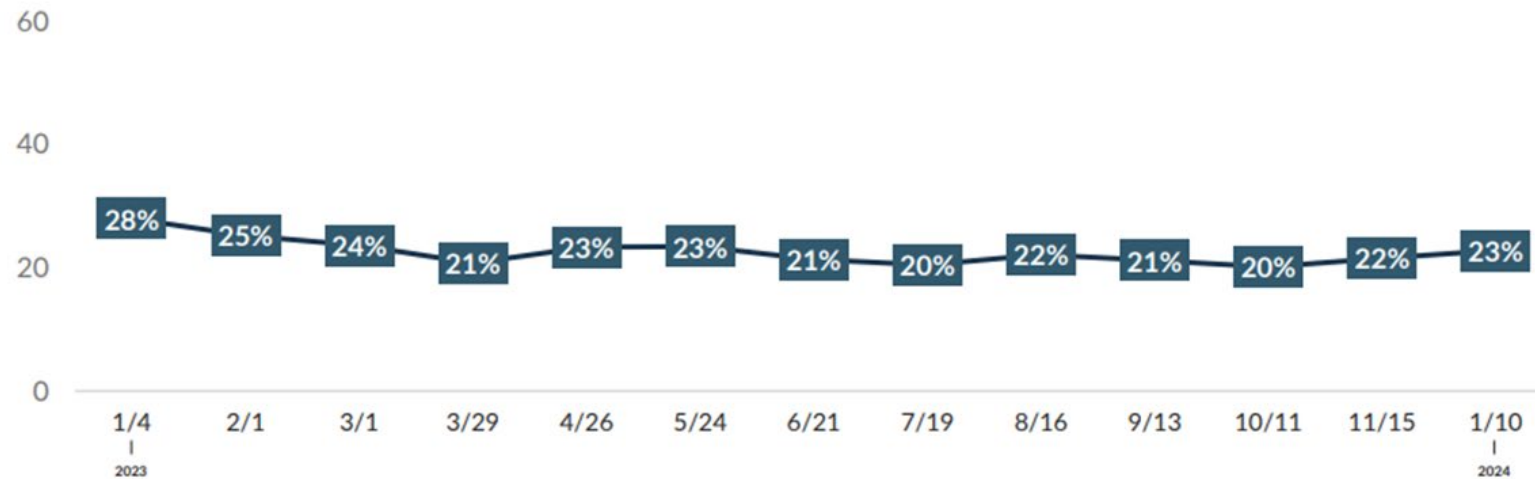
Longwoods INTERNATIONAL | **miles** PARTNERSHIP

# LONGWOODS INTERNATIONAL Travel Sentiment Study Wave 81

\*Survey Fielded January 10, 2024; US National Sample of 1,000 adults 18+

## IMPACT ON TRAVEL PLANS

Indicated that Gas Prices Would Greatly Impact their Decision to Travel in the Next Six Months



\*Note: Data spanning multiple years, beginning from 1/4/2023.  
Travel Sentiment Study Wave 81

Longwoods INTERNATIONAL | miles PARTNERSHIP

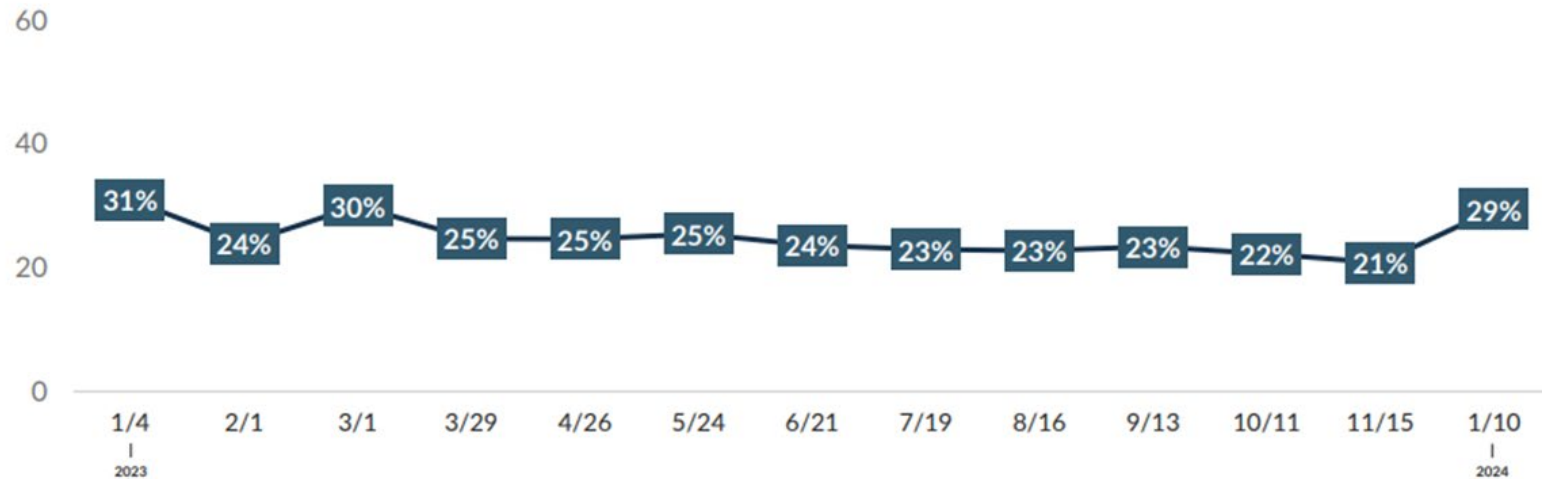
# LONGWOODS INTERNATIONAL

## Travel Sentiment Study Wave 81

\*Survey Fielded January 10, 2024; US National Sample of 1,000 adults 18+

### IMPACT ON TRAVEL PLANS

Indicated that Airfare Prices Would Greatly Impact their Decision to Travel in the Next Six Months



\*Note: Data spanning multiple years, beginning from 1/4/2023.  
Travel Sentiment Study Wave 81

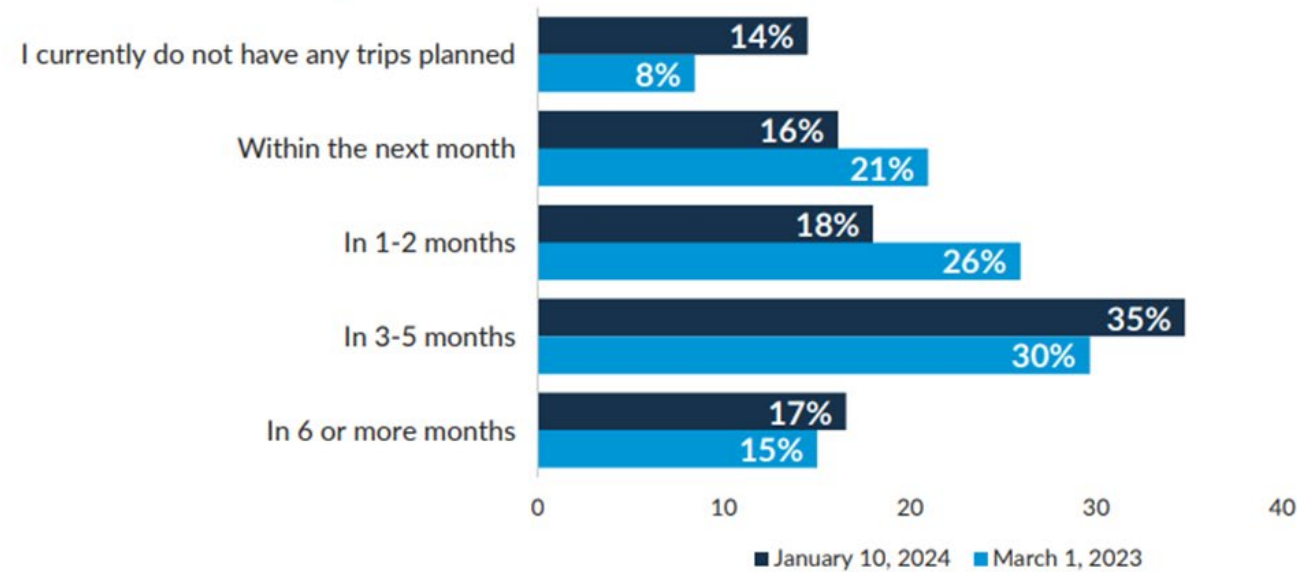
Longwoods INTERNATIONAL | miles PARTNERSHIP

# LONGWOODS INTERNATIONAL Travel Sentiment Study Wave 81

\*Survey Fielded January 10, 2024; US National Sample of 1,000 adults 18+

## IMPACT ON TRAVEL PLANS

### When Is Your Next Trip?



Travel Sentiment Study Wave 81

Longwoods INTERNATIONAL | miles PARTNERSHIP



# Thank You!

DISCOVER KALISPELL MONTANA

